

Privacy Policy

Namibia Health Plan (NHP), including all subsidiaries of NHP, respects the privacy of the user and is committed to protect the personal information that they share with us.

The user's personal information is required to access the NHP mobile app enabling the user to access services that the user has requested or when the user elects to provide personal information.

The object of this policy is to describe the manner in which personal information is collected and the manner in which the personal information is utilised by NHP.

Information Collection

Personal information means any information that may be used to identify an individual, including but not limited to, a first and last names, e-mail address, a home, postal or other physical address, title, birth date, gender, occupation, industry, personal interests, telephone numbers and other information needed to provide a service.

When using the NHP mobile app, the user does so with their individual login details i.e. the user's login and password details. NHP does not automatically collect personal information, including e-mail address or intentionally record the users IP address (the Internet address of your computer) in order to determine which part of our website the user is visiting and how long the user has spent on a particular portion of the mobile app. The user's IP address will not be linked to any personal information provided by the user unless the user has registered on the NHP mobile app.

Notice

When personal information is collected, NHP will inform the user at the point of collect, the purpose for the collection. NHP will not transfer personal information to a third party without the users consent, except under the limited conditions.

NHP will always provide the user with an opportunity to "opt out" of receiving direct marketing or market research information. This means NHP will assume the user has provided consent to collect and use your information in accordance with this Policy unless the user has taken affirmative action to indicate that you do not consent for instance by clicking or checking the appropriate option or box at the point of collection.

Security Statement

Your NHP account information is password-protected for your privacy and security. NHP safeguards the security of the data received by NHP, whether it is by physical, electronic and managerial procedures.

While striving to protect personal information, NHP cannot guarantee the security of the information, transmitted to NHP and users are urged to take every precaution to protect all personal data.